



make IT better.

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Consulting Technical Engineer

POSITION DESCRIPTION

OVERVIEW

DataYard is an established business with an energetic and agile workforce. Our team is close knit, and the working environment is dynamic, engaging, and challenging. We are seeking a professional and skilled Consulting Technical Engineer who is looking to apply extremely developed technical and soft skills in an exciting way. This Consulting Technical Engineer will implement solutions both at DataYard HQ (downtown Dayton) and at client sites, all within a 25-mile radius of the City. If hired, you will play a critical role in designing solutions and completing projects for DataYard's top client partners, as well as be an integral part of a team dedicated to the success of DataYard and the city we call home.

WHO YOU ARE

- Highly experienced working in IT services and administration, at least seven years expected.
- Passionate! You're a hobbyist and always interested in what's next.
- An energetic professional with excellent interpersonal skills and a passion for customer service.
- Detail-oriented with attention to clarity and pride in accuracy.
- A flexible team player who is ready to lead projects and mentor fellow team member.
- Experienced in designing, configuring, and deploying complicated network topologies using switches, routers, firewalls, VLANs, mixed telecommunications circuits, and wireless access points.
- Experienced in designing, configuring, and deploying complicated server environments (e.g., MSSQL, Exchange, Active Directory, Docker, etc.).
- Experienced in troubleshooting network issues from Layer 1 through Layer 7 of the OSI model.
- Able to independently troubleshoot, isolate, and resolve more complicated network, server, and application problems.
- Have a bachelor's degree in a related field, and/or active mid-level industry certifications like NSE3/4, CCNA/P, etc. This is a huge plus, but not a requirement.

WHAT YOU'LL DO

- Manage personal schedule and workload to allocate appropriate amount of time to each of the various projects currently assigned.
- Communicate regularly and deliberately with the Director of Client Technical Services and other team members.



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- Work with other members of the Client Technical Services team, and DataYard's Client Partnership team, to brainstorm project opportunities and develop solutions for these opportunities.
- Troubleshoot technical tickets from customers that escalate to your skill level for swift resolution.
- Be available every couple of months to respond to any after-hours "on call" emergencies (rare).
- Clean the rabbit cages every week.
- Keep your eyes and ears open for opportunities to assist current clients with current and future needs – you like to make people's lives easier, and that's what DataYard is here to do.
- Lead technical work associated with projects or single engagements, suggesting the best way forward in a collaborative environment.
- Mentor other members of the DataYard team. You've got a point of view and experience, and we want to hear it.
- Advocate the use of DataYard services across broad applications to solve a myriad of client pain points and improve efficiencies.

WHAT YOU'LL EARN

- MONEY AND BENEFITS. Duh. :-)
- DataYard rewards team members who contribute to the success of the company and our projects. We have a generous profit-sharing plan.
- Beyond the cash, you'll have camaraderie, laughter, and a deep sense of accomplishment while achieving broad organizational goals alongside a team of equally passionate individuals.

THINK YOU'VE GOT WHAT IT TAKES?

If you've read this job description, and you can't get over how much it sounds like your dream job, we want to hear from you! Fill out the application form at <https://www.datayard.us/about-us/culture/apply>, and let us know why you think you're the best person for this opening. If your message captures our attention you can count on a quick reply.

ABOUT DATAYARD

DataYard specializes in IT services for regional businesses, startups, non-profits, and government agencies. Our commitment to exceptional customer service and long-term relationship development has allowed us to proudly serve the region for over 25 years. During this time, we've worked with thousands of customers in a capacity that has grown to include consultation, implementation, and maintenance of Internet technologies across the board. Organizations facing IT challenges can count on DataYard to help them understand and overcome any obstacle.